



August 2nd, 2005

SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS AND COMPLIANCE REPORT

Pursuant to the Federal Communications Commission's VoIP E911 Order (WC Docket 05-196, FCC 05-116), ¶¶ 48-49, and Section 9.5(e) of the FCC's rules, all interconnected VoIP providers are required to "advise every subscriber, both new and existing, prominently and in plain language, the circumstances under which E911 Service may not be available through the interconnected VoIP service or may be in some way limited by comparison to traditional E911 service."

The following is a report to the Commission on the status of the subscriber notification project underway at LightEdge Solutions, Inc.

1. LightEdge Solutions has prepared and distributed a detailed documentation of the support for E911 services to 100% of the current and upcoming customers. This documentation provides exact details on how the service is implemented, and specifies all limitations as applicable. The documentation was sent by U.S. mail to all customers on **Friday, 22nd of July, 2005** with a requirement that a signed copy of the document be returned to LightEdge Solutions by **August 12th, 2005**. This documentation supplements the signed Contract already in place between LightEdge and its customers. The contract also describes the method of support for E911 and any applicable limitations.
2. As of the writing of this status report, 30% of the subscribers have submitted an affirmative acknowledgement to the new documentation. However, as pointed out in item #1, the signed Contract document already in place covers the same points.
3. Warning stickers describing the limitations of the support of E911 service, if applicable, are supplied with the phones as a part of the installation process. As such, LightEdge does not need to execute this as a separate step. However, LightEdge is performing a review of the existence of a sticker on each phone and will ship stickers as applicable by U.S. mail the week of August 15th.
4. LightEdge Solutions has sent the memo to 100% of its customers and the stickers to 30% of the customers that may be identified as needing stickers based on a second review being performed (Item #3).
5. LightEdge Solutions will telephonically contact the responsible party for each Customer, and educate them on the need to return a signed acknowledgement of the documentation starting the week of August 8th. This process will continue until all responses have been received. LightEdge is confident that its customer base will provide the document in a timely manner given that they already understand the nature of the service based on the signed Contract.
6. Acknowledgements received from customers are maintained along with their signed Contracts thus providing the same level of document management.
7. Sanjay Srinivasan, VP, Product Development, 515 471 1577, ssrinivasan@lightedge.com